

Commands to Show Device Information Needed for OneCall Maintenance

What We Need

Output Specifications from your device to quote and onboard your spare.

How to use this guide and table below:

1. Find the applicable product line
2. Run each command or use designated tool from the “Commands/Outputs for Specs” column
3. Return the output file received from device to PivIT in a **.txt format** using the following secure link:
 - a. Return Link: <https://onecall.pivitglobal.com/file-upload/quote>

Why This Matters

Learn what happens with the outputs retrieved and why we need the information from these commands at [PivIT's Spring Integrity Program](#).

Product Line	Commands/Outputs for Specs
Cisco ISR Routers - 1800; 1900; 2691; 2800; 2900, 3700, 3800, 3900 and ISR4000 series	Show Version Show Inventory
Cisco Routers - 1700; 2600 and 3600 series	Show Version Show Diagram
Cisco 7200 Routers	Show Version; Show Diagram; Show C7200 Show Environment All
Cisco 7500 Routers	Show Version; Show Diagram; Show Environment All
Cisco 7600 Routers	Show Module Show Inventory
ASR Series - 1001 & 1002-X; 1002 & Up	Show Version Show Inventory
GSR 12000 Series	Show Diagram Detail Show Inventory
Catalyst Switches - 2900XL; 3500XL, 2950; 2960; 3550; 3560; 3750	Show Version

Catalyst Switches - 2960X & 2960XR; 3560X; 3650; 3750X; 3850	Show Version Show Inventory
Cat6500 and Cat4500 w/ CatOS	Show Version; Show Module; Show Environment All
Cat6500; Cat4500 and Cat 4900 w/ IOS	Show Module Show Inventory
Nexus Series: 2000; 3000; 5000	Show Module; Show Inventory; Show License Usage
MDS Switches DS-C912X; DS-C914X	Show Module Show License Usage
PIX; ASA; WS-SVC-ASA WS-SVC-FWM	Show Version; Show Inventory For Failover Pair - Instead of 'Show Inventory' use: <code>Failover exec active sh inv</code> <code>Failover exec standby sh inv</code>
AIR-WLC; AIR-CT Controllers	Show Inventory; Show License All; Show Version

CVPN

Monitoring (3) → System Status (3)

Monitoring (3) → System Status (3) → View Led Status (3)

Monitoring (3) → System Status (3) → View Memory Status (4)

***Contact your PivIT Account Rep with any questions.*