

## Commands to Show Device Information Needed for OneCall Maintenance

### What We Need

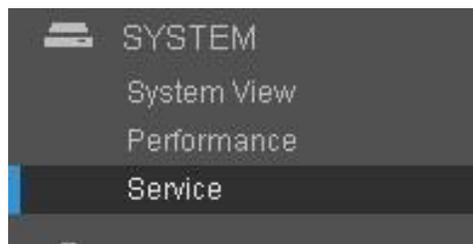
Output Specifications from your device to quote and onboard your spare.

### Why This Matters

Learn what happens with the outputs retrieved and why we need the information from these commands at [PIVIT's Sparing Integrity Program](#).

### Procedure

1. Enter the management IP address of your Unity system into a web browser and log in. From the left-hand bar select service



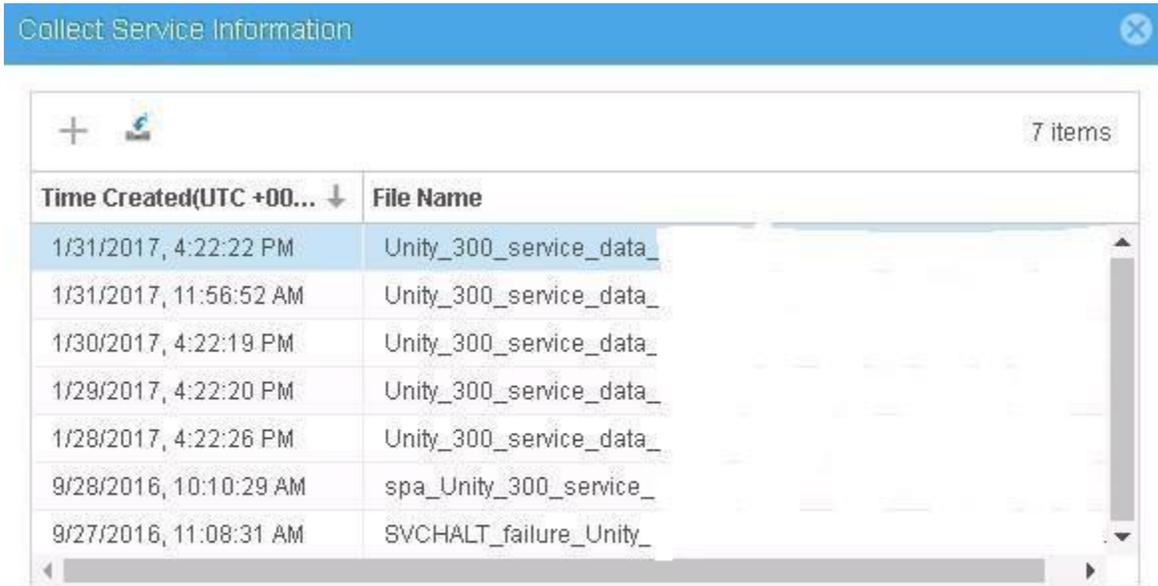
2. On the top bar select service tasks



3. Ensure that Collect Service Information is selected and click on the Execute button



4. In the Collect Service Information window click the plus arrow near the top to initiate a logs collection



Close

5. Once the Service Datalog collection is complete you will see a save file dialog. Once saved locally, please upload the file to the below link or send to your PivIT Representative.

Upload Link: <https://onecall.pivitglobal.com/file-upload/quote>

*\*\*Contact your PivIT Account Rep with any questions.*