

### Process for Generating an Array Diagnostics Report using ACU

#### What We Need

Output Specifications from your device to quote and onboard your spare.

#### **Why This Matters**

Learn what happens with the outputs retrieved and why we need the information from these commands at <u>PivIT's Sparing Integrity Program</u>.

#### Procedure

- 1. Open HP Array Configuration utility on your Server.
- 2. Select the HP Smart Array controller from the list.



3. Now ACU opens and you will be at the Configuration Window of the ACU.



4. Click the Diagnostics tab at the top.

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5. The Diagnostics tab will look like the one provided below.

Note: Diagnostics tab displays a list of HP Smart Array controllers and options for generating, viewing, and saving array diagnostic reports for those controllers.

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Report Contents	
T 🖬 Street Array Petition Estendade San	Welcome to ACU Diagnostics To view available diagnostic tasks, please select a device or multiple devices from those displayed in the panel to the left.
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- 6. Select the Smart Array controller name from the left pane of the window.
- 7. Click on "Generate Diagnostic Report" button.

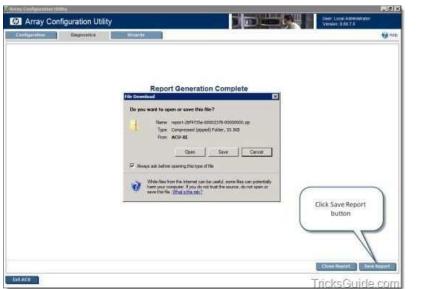


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🖓 📷 Sean Army PUB in Embedded Soft	Available Tasks - Diagnostics  Generates and displays a diagnostic report for the selected device(s): Once the report or specific and and displays them the task to ease the report or specific and specific and the selected and deplays them the task to ease the report or specific and the selected and deplays them the task to ease the report or specific and the selected and deplays them the task to ease the report or specific and the selected and deplays them the task to ease the report or specific and the selected and deplays them the task to ease the report or specific and the selected and deplays the specific and the selected and the specific and the selected and the selected and the specific and the selected and the selected and the specific and the selected and the specific and the selected and the specific and the selected and the specific and the selected a
1. Select the Controller from the list	Generates a diagnostic report for the selected controller(s) without reviewing a graphical display. This can potentially help performance. 2. Click on Genrate Diagnostic Report
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8. ADU report will be generated in a minute.

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9. Once the report is generated, click on Save Report button.



Note: If you were using ACU from SmartStart CD, you can save the ADU report to a formatted diskette or USB drive key. If you are using ACU within Windows/Linux, then you can save the file to a folder/directory.

- 10. Once you save the report, click on Close report button.
- 11. Click Exit ACU button to close ACU.
- 12. Share file with OneCall Support: https://onecall.pivitglobal.com/file-upload/quote

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