

Commands to Show Device Information Needed for OneCall Maintenance

What We Need

Output Specifications from your device to quote and onboard your spare.

How to use this guide and table below:

1. Find the applicable manufacturer/product line
2. Run each command or use designated tool from the “Commands/Outputs for Specs” column
3. Return the output file received from device to PivIT in a **.txt format** using the following secure link:
 - a. Return Link: <https://onecall.pivitglobal.com/file-upload/quote>

Why This Matters

Learn what happens with the outputs retrieved and why we need the information from these commands at [PivIT's Sparing Integrity Program](#).

Manufacturer	Product Line	Commands
Brocade	All fibre channel switches and directors	License show, chassis show, support saves
Cisco	UCS Chassis	SH chassis inventory expand
Cisco	UCS Server	SH server inventory expand
Dell EMC	All data domain appliances	AUTOSUPPORT
Dell EMC	Avamar and Recovery Point	Need Generation, Model # (or Part #), and node size
Dell EMC	Centera	Health Report
Dell EMC	DMX, Symmetrix, and VMAX	IMPL.BIN or WebEx Discovery Call & SP Config
Dell EMC	EDL and CDL	SP Collects and Xrays
Dell EMC	Isilon	Isi Gather and Status
Dell EMC	Wintel	DSET
Dell EMC	CX/AX/VNX/VNX2/VNXe/CS/Cla riion	SP Collect; Service Data (or Logs and Dumps)

Hitachi	AMS/WMS/USP/VSP/HDS	HiTrack Referral & WebEx Discover
HPE	3PAR	Show inventory (from CLI)
HPE	EVA	EVA Capture
HPE	HP-UX	Machinfo / getyinfo.sh
HPE	MSA	Show configuration (from CLI)
HPE	Proliant	Survey or ADU IML
IBM	AIX Servers	lscfg-v
IBM	Blade Center	VDP IBM Bladecenter
IBM	xSeries Servers	IBM DSA Report
NETAPP	FAS Series Fillers	AUTOSUPPORT
SUN	Solaris	Explorer File